

## Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0808 223 1133.

[www.surrey.gov.uk/stopcoldcallers](http://www.surrey.gov.uk/stopcoldcallers)

The council's contractor Ringway will be carrying out these works on our behalf.

## Contact us



[www.surreycc.gov.uk/highways](http://www.surreycc.gov.uk/highways)



0300 200 1003 (Monday to Friday 9am to 5pm)



Contact Centre, Dakota, 11 De Havilland Drive,  
Weybridge, Surrey, KT13 0YP

## Buses

If you use the bus, check with your bus operator to find out if there are any alterations to the service during these road works. You'll find all Surrey's operators and their websites listed here:

[www.surreycc.gov.uk/busoperators](http://www.surreycc.gov.uk/busoperators)

Has one of our signs been left behind?

[www.RemoveThisSign.com](http://www.RemoveThisSign.com)

We thank you in advance for your cooperation and patience while we carry out these road works.

The image shows a roadwork sign with a black background and yellow and white text. At the top left, there is a blue tag with a white outline of a road sign and the text 'IMPROVING OUR ROADS' and 'Surrey'. At the top right, there is a blue circular logo with a white tree and the word 'SURREY'. The main text is in large, bold, yellow and white letters: 'REBUILDING SURREY'S ROADS' in yellow, and 'TACKLING THE ROOT CAUSE OF FAULTS AND POTHOLES' in white. Below this, there is a white line, followed by the text 'Advance warning' in white, 'Carriageway resurfacing works' in white, 'Thursley Road, Elstead' in white, 'Monday 3 April 2023' in white, 'For approx. 3 weeks (Excluding weekends)' in white, 'Day and Night works' in white, and 'Road closed' in white. At the bottom, there are two horizontal yellow lines.

### Start date:

Monday 3 April 2023

### Duration:

For approx. 3 weeks (excluding weekends)

3 – 16 April – Days 8.00am – 5.00pm

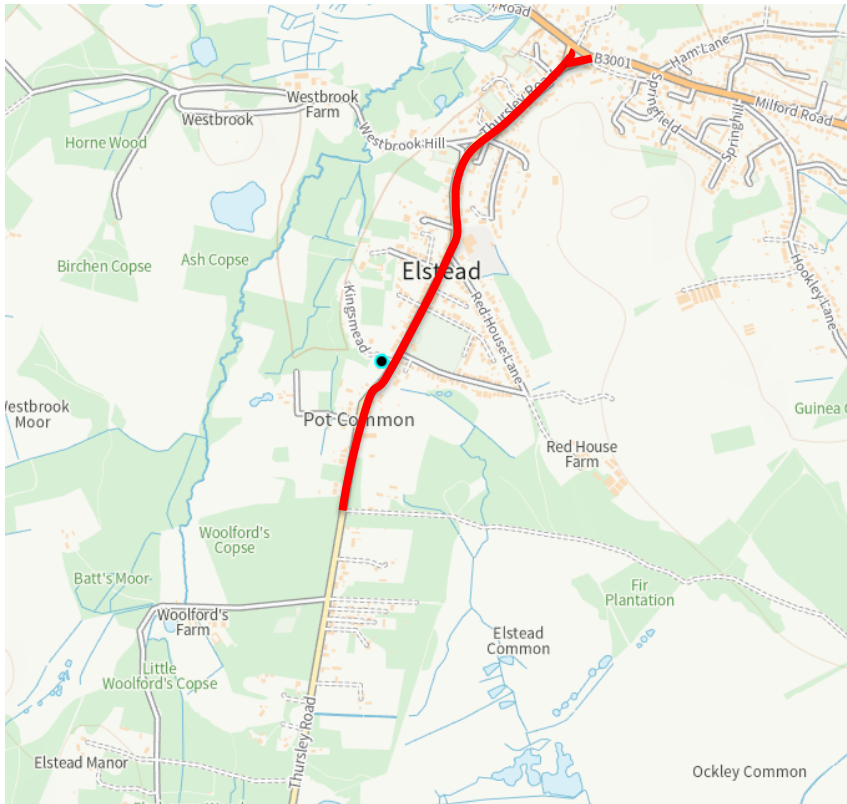
17 – 20 April – Nights 8.00pm – 6.00am

### Road closed

Please look out for advance warning signs on site for any date changes or check [one.network](#); or @HighwaysSurrey on Twitter, Surrey Highways on Facebook and @surrey\_highways on

## What we are doing

We are carrying out resurfacing works on Thursley Road, Elstead.



Works area:



## Information for residents and businesses

Thursley Road, Elstead will be closed from Milford Road to Sandford Moor Cottages entrance whilst we carry out our resurfacing works.

We will make sure you can get to and from your house or business when it is safe to do so. Please talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

**Please park elsewhere while the works are in progress.** It is essential to keep the road free from parked vehicles to enable the works to proceed. Please park somewhere else otherwise your vehicle may be towed away to a nearby road.

**This work is weather dependant** and sometimes our work is delayed by bad weather. We will keep you updated on any changes via the advance warning signs displayed in the road and on [one.network](#). You can also sign up here for email alerts.

### Night works/Noise

Working overnight is necessary on traffic sensitive roads to reduce disruption during peak times. It also enables longer uninterrupted working before the closure has to be lifted for daytime traffic, and results in a shorter period of disruption. There will be some noise, but we will try to carry out the bulk of the noisiest works before midnight.

### Updates

If you would like to sign up for updates on these works, you can do so using the roadworks map at [one.network](#) and searching for your road.

## Customer feedback



We'd appreciate your feedback on these works to help us continue to improve. Please scan the QR code to fill out the online survey. Thank you in advance.